

DeskDirector

Online Service Desk Dashboard

Client

Industry
Service & Support

Location
New Zealand

GOAL OF THE PROJECT

The client's goal was to create a customer experience portal which would be a better alternative to ConnectWise & Autotask.

CORE TECHNOLOGIES

AngularJS, Web Services, ASP.NET

SOLUTION & RESULTS

Our team has created a web application with an advanced account for users where they can interact with service agents and track their tickets' progress. Companies connect their ConnectWise or Autotask accounts and the data is synced, so they can delight their customers with fast and accurate IT support and update their clients with fresh info as fast as possible.

